

Quality Policy

Purpose

Knowit's vision is to create a sustainable and humane society through digitalization and innovation. This policy sets out the principles that guide how we work to meet agreed requirements and create value for our clients, while enabling our people to contribute and develop.

It forms part of Knowit's broader governance framework alongside the *Code of Conduct*, *Sustainability Policy* and *Information Security and Data Protection Policy*.

Our commitment

Knowit shall deliver in accordance with agreed requirements and act professionally, transparently and responsibly in all assignments. We do not compromise on quality, integrity or compliance due to time pressure, commercial pressure or personal interest.

Every employee is responsible for contributing to quality in their work and for raising concerns or deviations at an early stage.

Our clients

Our clients are at the center of our quality work. We strive to understand their businesses, needs and expectations, and to deliver services that create value, build trust and support long-term relationships.

Our people

Our employees and partners are our most valuable resource for creating client value. We strive to build an inclusive and attractive work environment where people can develop, grow and contribute to quality in our deliveries.

Our ways of working

Knowit's management system is certified in accordance with ISO 9001, ISO 14001 and ISO 27001. We continuously evaluate our performance and improve our ways of working in accordance with applicable requirements, including legal and regulatory obligations and relevant quality objectives.